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COMMUNITY LITERACY OF ONTARIO ANNUAL REPORT 2011-2012



REPORT FROM THE CHAIR - 2011-2012

Above all else, Community Literacy of Ontario – in many different and powerful ways – advocates for community literacy, to the benefit of agencies both large and small across Ontario.

That is our mission, and we are highly mission-driven.

As the voice of the community literacy sector, CLO drives a diverse range of initiatives and projects: from providing a strong and vocal social media presence; to helping literacy agencies to build organizational capacity; to creating awareness amongst government and the public about the importance of literacy and need for sustained funding; to supporting the new literacy curriculum (Ontario Adult Literacy Curriculum Framework); to building literacy partnerships – as well as beginning to create a social enterprise built on print and e-books and webinars.

A pivotal part of the work we've done this year is the completion of a new five-year strategic plan, based on five directives and accompanying goals.

And that brings us to challenges.

Perhaps the most critical is the need to build alternative revenue streams for community agencies across the country, and CLO is no exception. To be sustainable, we have to be more creative, and more innovative – and venture into new areas, like social enterprise. The immediate goal might be to generate additional income, but always in the context of our desired social outcomes.

As I step down from my sixth and final year on CLO's Board, and my third year as Chair, I am aware of how many people deserve my thanks and gratitude for what has been an incredible experience and invaluable growth opportunity.

A very special thank you goes to CLO's amazing staff – Jette, Joanne and Joan – for their dedication to their work and for supporting all of us in ours. Your efforts are truly appreciated – and the enormous amount that you accomplish every year is well reflected in the 2012 Annual Report. It is very much a tribute to your dedication and commitment to adult literacy.

And thank you to my fellow directors on the Board – I have learned from all of you and will miss you greatly.

CLO – and the future of community literacy in Ontario - is in good hands.

Barbara McFater

Chair, Board of Directors of Community Literacy of Ontario



Annual Report – 2011/2012

Who We Are

Community Literacy of Ontario (CLO) is a provincial literacy network of 100 community-based literacy agencies across Ontario. CLO was founded in 1994 and our office is located in Barrie, Ontario.

We provide many services to Ontario's community literacy agencies such as: sharing information via e-communiqués and newsletters, producing resources, hosting several websites, promoting literacy and LBS programming, and providing online and face-to-face training.

We seek to help our member agencies strengthen their organizational capacity and we promote the importance of literacy in Ontario. CLO links with our members and diverse stakeholders to fulfill our mission.

There are currently **98** community literacy agencies that are organizational members of CLO. These agencies are located in communities large and small in all regions of Ontario. In addition, CLO has **36** associate members. Thank you for your support!

CLO receives core and project funding from the Ministry of Training, Colleges and Universities under Employment Ontario. In 2011-2012 we also received funds from membership fees and book sales.

EMPLOYMENT ONTARIO

For more information on CLO, our activities, projects, publications and resources, visit our website at:
www.nald.ca/clo.

CLO'S MISSION STATEMENT

Community Literacy of Ontario exists to support, promote and provide a united voice for English language community-based literacy programs in Ontario.

Our Board of Directors

CLO is governed by a provincial Board of Directors who represent every region of Ontario. In 2011-2012, CLO's board members were:

Central Ontario

- ✓ Debra Barrett, Street Haven Learning Centre
- ✓ Barbara McFater, PTP Adult Learning and Employment Programs (*Chair*)

Eastern Ontario

- ✓ Keith Harford, Prince Edward Learning Centre
- ✓ Teresa Kerr, Trent Valley Literacy Association

Northeastern Ontario

- ✓ Pierrette Desrochers Kavanagh, Iroquois Falls Adult Learning Centre
- ✓ Lynne Zuliani, North Algoma Literacy Coalition (*Treasurer*)

Northwestern Ontario

- ✓ Johanna White, Red Lake District Adult Learning Centre

Southwestern Ontario

- ✓ Elizabeth Debergh, Wellington County Learning Centre (*Vice-Chair*)
- ✓ Lorraine Bergstrand, Haldimand-Norfolk Literacy Council

Members-At-Large

- ✓ Patti Miller, Literacy London
- ✓ Marsha Roadhouse, Community Learning Alternatives (*Secretary*)

Our Staff

Core staff

- ✓ Joan Beaudry (*Office Administrator*)
- ✓ Jette Cosburn (*Co-Executive Director*)
- ✓ Joanne Kaattari (*Co-Executive Director*)

Project staff

- ✓ Robyn Cook-Ritchie
- ✓ Vicki Trottier

CLO in 2011-2012

Our Business Plan Activities

CLO receives core funding from the Ontario Ministry of Training, Colleges and Universities. Through our 2011/2012 business plan CLO:

- Delivered an online workshop in April 2011 on performance management called “**Are We There Yet?**”
- Held a “**Virtual Resource Fair**” on online resources for LBS instruction in May 2011
- Hosted two online workshops on “**Using Social Media and Online Resources in LBS Agencies**” in Fall 2011
- Held a workshop at our AGM in November 2011 called “**Using the OALCF to Develop Tasks and Activities for Learners with Independence Goals**”
- Researched and wrote “**Strategies for Sharing OALCF Information with Employment Services and Other Community Partners Report**” in December 2011:
www.nald.ca/clo/newslet/dec_2011_our_voice.pdf
- Researched and wrote an “**Independence E-Communique**” in January 2012:
www.nald.ca/clo/communique/independence_communique_jan2012.pdf
- Researched and wrote an “**Assessment and the OALCF Newsletter**” in March 2012:
www.nald.ca/clo/newslet/march_2012_our_voice.pdf
- Developed an “**OALCF Tracking Form**” in March 2012:
www.nald.ca/clo/resource/pdfs/oalcf_implementation_tracking_form_2012.pdf
- Represented community-based Literacy and Basic Skills agencies on Employment Ontario’s Provincial **Service Delivery Advisory Group**
- Surveyed our members’ needs and priorities:
www.nald.ca/clo/communique/may2012_e_communique.pdf
- Shared information on the **OALCF** via our website and e-communiqués: www.nald.ca/clo/oalcf.htm

2012 Council of the Federation Literacy Award

Community Literacy of Ontario is so very honoured to have been chosen as the Ontario winner of the 2012 *Council of the Federation Literacy Award*.



This year, the category for Ontario’s award is for leadership in innovation, reflecting an individual or organization that has demonstrated excellence in educating literacy practitioners.

At the 2012 meeting of the Council of the Federation, Premier Dalton McGuinty honoured Community Literacy of Ontario for its continued support and training to more than 100 community-based literacy agencies across the province. See:
www.tcu.gov.on.ca/eng/training/literacy_award.html

Thank you so much to the QUILL Learning Network for nominating CLO for this prestigious award!

Social Media

This year, CLO launched both its Facebook page and Twitter account. Social media has been a great tool for CLO to link with our members, partners, government and other stakeholders. It has also allowed us to actively share information on the importance of literacy and the benefits of community-based programming.

Like us on **Facebook** at:
www.facebook.com/CommunityLiteracyOntario

Follow us on **Twitter** at:
@Love4Literacy
<https://twitter.com/#!/Love4Literacy>



Newsletters

Our Voice

In 2011-2012 we produced four issues of CLO’s newsletter *Our Voice*. To view these resources click on “newsletters” on the CLO website at:
www.nald.ca/clo

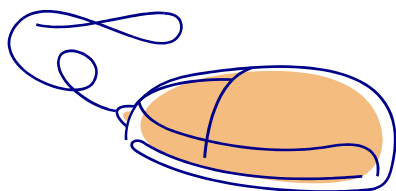
E-Communiqués

CLO circulated 10 E-Communiqués to our member programs in 2011-2012:

www.nald.ca/litweb/province/on/clo/communiquer.htm

CLO Websites

Community Literacy of Ontario hosts four popular websites:



1. Our *CLO* website:
www.nald.ca/clo
2. Our *Literacy Basics* online training website:
www.nald.ca/literacybasics
3. CLO's *Lifelong Learning for Literacy Practitioners* website: www.nald.ca/lifelonglearning
4. CLO's *Literacy Volunteers Value Added* website:
www.nald.ca/literacyvolunteers/

Training

CLO prides itself on being a learning organization and this year was no exception as we delivered a wide variety of face-to-face and online training opportunities.

For example, CLO hosted a webinar in partnership with Imagine Canada's Risk Management Centre on **Board Governance** in March 2012. We also presented a workshop called "**Wired World: Effective Technologies for Providing Online Staff Training**" at CESBA's December 2011 conference.

CLO tried several innovative approaches to training, such as holding "**Instructor Week**" on Facebook in November 2011. We then held a "**Fireside Chat on Digital Learning**" on Facebook in January 2012. In February 2012, we offered a webinar on **Starting a Social Enterprise** to the CLO Board. CLO also provided diverse training opportunities on the **Ontario Adult Literacy Curriculum Framework**.

Many more training activities are described in the projects and business plan sections of this report.

Evaluation of CLO's Services

Each year, we ask our member agencies to evaluate CLO's services. Here are the evaluation highlights for 2012. The full report is available at:

www.nald.ca/clo/communiquer/may2012_e_communique.pdf

- 100% of respondents find our communications useful.
- 97% of respondents felt that CLO's activities provided them with an opportunity to give feedback on their needs and priorities regarding key government/MTCU initiatives.
- 100% of respondents felt that CLO's efforts to share emerging OALCF developments supported their implementation of the OALCF.
- 100% of respondents felt that CLO provides support and services that are responsive to the needs of community literacy agencies.
- 86% of respondents felt that CLO's activities contributed to action items in their business plans or changed their way of doing business.

CLO's Volunteers in 2011-2012

CLO's volunteers help with committee work, administrative support, governance, advisory group work, and editing. In 2011-2012, a total of 27 volunteers contributed 1,438 hours to the work of CLO. The efforts of our volunteers results in an economic contribution to Community Literacy of Ontario of **over \$28,500 annually**.

We were pleased to have three high school students volunteering with CLO. We benefited from their youthful exuberance and administrative support and they received volunteer hours and work experience.

Volunteering: a true win-win situation!



Literacy Promotion

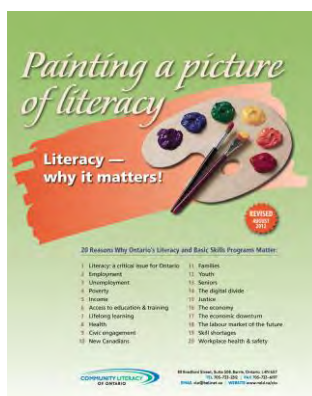
Community Literacy of Ontario worked hard this year to continue to raise awareness about capacity constraints, the importance of LBS programming, and the need for increased funding for Literacy and Basic Skills agencies.

Activities undertaken by CLO included:

- Gathered information from community-based agencies about capacity and funding issues, innovation, community connections, OALFC implementation and other key issues
- Communicated with MTCU regarding LBS capacity issues and the need for enhanced funding
- Shared information at MTCU's Service Delivery Advisory Group about LBS needs and issues
- Wrote a letter to HRSDC regarding the need for literacy to continue to be a strong priority under the LMDA
- Prepared a submission to the Minister of Finance's 2012 Pre-Budget Consultation
- Shared information on the importance of literacy and community-based programming via social media, our e-communiqués and newsletters
- Gathered and shared LBS service coordination success stories
- Presented on literacy at the Employment Ontario Manager's Forum
- Served on the *Public Relations Committee* of the Ontario Literacy Coalition

CLO updated its "**Literacy – Why It Matters**" resource: www.nald.ca/clo/resource/literacy_why_it_matters.pdf

"**Literacy – Why It Matters**" paints a picture of the importance of literacy by sharing twenty reasons why literacy is a critical issue in Ontario. We have had an incredibly positive response to this resource from community-based literacy agencies, MTCU and other partners and stakeholders. It has also been widely shared on social media.



RIP

The board and staff at CLO were very saddened by the death of Karen Farrar. Karen was an extremely talented, hardworking, creative and gracious contract staff person for CLO. Karen deeply touched our lives. Rest in peace, Karen. From your friends at CLO.



CLO Partners

In 2011-2012, Community Literacy of Ontario linked with many diverse organizations including:

- ABC Life Literacy Canada
- AlphaPlus
- Canadian Literacy and Learning Network
- CESBA
- La Coalition ontarienne de formation des adultes
- College Sector Committee for Adult Upgrading
- College Sector Employment Services
- Community Learning Network
- Contact North
- Deaf Literacy Initiative
- E-Channel Providers
- First Work
- Good Learning Anywhere
- GreenIT Collaborative
- Imagine Canada
- Laubach Literacy Ontario
- The Learning Hub
- Ministry of Education, Adult Education Unit
- Ministry of Training, Colleges and Universities
- National Adult Literacy Database
- ONESTEP
- Ontario Community Support Association
- Ontario Literacy Coalition
- Ontario Native Literacy Coalition
- Ontario Nonprofit Network
- Ontario Volunteer Centre Network
- Regional Literacy Networks (Learning Networks of Ontario)
- Volunteer Canada



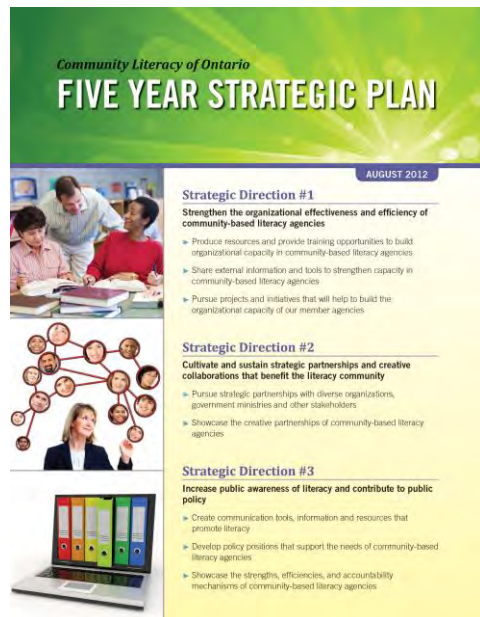
Strategic Planning

The Board of Directors and staff of Community Literacy of Ontario have been engaged in strategic planning during 2011-2012.

Thanks to the hard work of both board and staff and the talents of our volunteer facilitator, Sue Davidson, CLO's strategic plan is now ready.

CLO's plan will be launched at our 2012 AGM. We are pleased to share our five strategic directions:

1. Strengthen the organizational effectiveness and efficiency of community-based literacy agencies
2. Cultivate and sustain strategic partnerships and creative collaborations that benefit the literacy community
3. Increase public awareness of literacy and contribute to public policy
4. Advance the use of technology and encourage the use of innovative practices
5. Ensure that CLO is a strong, sustainable, and healthy organization



E-Books

In order to diversify our funding, in 2011-2012, Community Literacy of Ontario began to explore the idea of researching, writing and formatting e-books for Amazon Kindle.

It has been a steep learning curve, as very few other organizations have yet ventured into this area. We are still very much in the learning phase, but we are pleased to report that we now have several e-books up on Amazon.com.

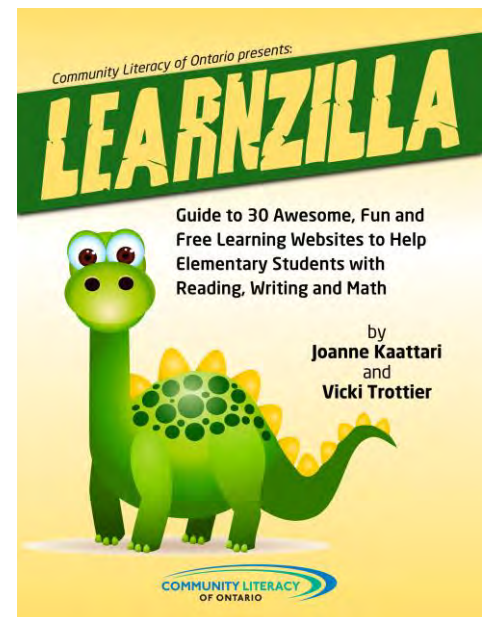
CLO's e-book titles include:

- LEARNZILLA: Guide to 30 Awesome, Fun and Free Learning Websites to Help Elementary Students with Reading, Writing and Math
- Step-By-Step Guide to Effective Proposal Writing for Nonprofit Organizations
- Effective Strategies for Volunteer Recognition

You can view CLO's e-books via this link:

www.amazon.com/s/ref=nb_sb_noss_1?url=search-alias%3Ddigital-text&field-keywords=community+literacy+of+ontario

All sales from our e-books are used to enhance our services to Ontario's community-based literacy agencies.



Best Practices in Online Learning

Community Literacy of Ontario hosted an innovative project called “*Best Practices in Online Learning for Adult Literacy Students Learning at the Lowest Levels of Literacy*”.

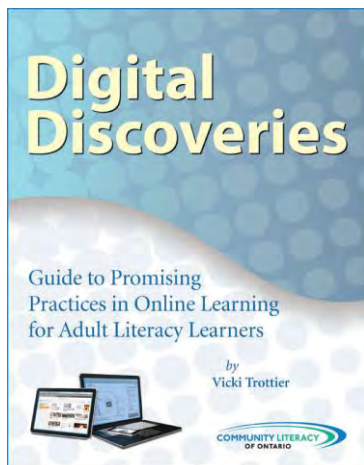
The main goal of this project was to research how online learning for adult learners was being delivered in Ontario’s community literacy agencies and beyond.

CLO conducted key informant interviews and held several online and in-person focus groups. We engaged in 20 program visits across the province to meet with practitioners, E-Channel providers and learners to discover first-hand the successes and challenges. CLO held an online resource fair with practitioners. We also conducted extensive print and online research.

Based on our research, CLO wrote a 157-page resource guide called *Digital Discoveries: Guide to Promising Practices in Online Learning for Adult Literacy Learners*.

Digital Discoveries was circulated in print format to all community-based literacy agencies, all Ontario literacy support organizations and MTCU in January 2012.

This project was funded by the Ontario Ministry of Training, Colleges and Universities. It started in January 2011 and was completed in January 2012.



Guide to Effective Technologies

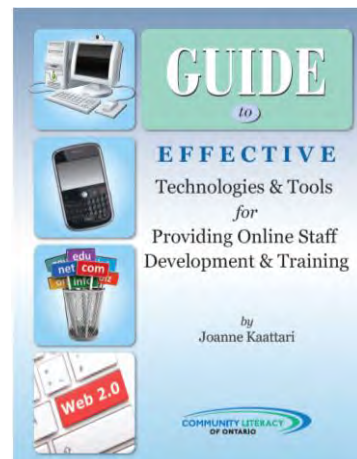
CLO furthered its online work via a project called *Guide to Effective Technologies for Providing Online Staff Training*. In this project, CLO researched digital technologies used for providing staff training within the Employment Ontario delivery network and in the broader education sector. We conducted almost 50 key informant interviews in addition to conducting extensive internet research.

Based on our research, CLO wrote the *Guide to Effective Technologies for Providing Online Staff Training*. Our guide covers the following:

- ✓ Provides an overview of common technologies used for providing online training to staff, including blogs, e-books, online videos, podcasting, slide sharing, social networking, webinars, wikis, and more
- ✓ Shares concrete examples of these technologies in action in various organizations across Ontario and beyond
- ✓ Offers a summary of the benefits and challenges of delivering online training to staff

A print copy of this helpful guide was mailed to all community-based agencies, all literacy support organizations and MTCU in September 2011.

This project was funded under the Ministry of Training, Colleges and Universities’ Employment Ontario Network Development Fund. It started in January 2011 and ran until September 2011.



Spring 2011 Implementation Training Delivery Project

Community Literacy of Ontario was pleased to be funded by the Ministry of Training, Colleges and Universities to deliver face-to-face Ontario Adult Literacy Curriculum Framework (OALCF) *Implementation Training* through six regional two-day training sessions in May and June 2011. Workshops were delivered in Thunder Bay, Cambridge, Kingston, Toronto, London and Sudbury. CLO provided training to 102 community-based agencies (185 participants) and 16 regional literacy networks (24 participants).

Recorded sessions of the OALCF Spring 2011 Implementation Training can be accessed at Contact North's E-Channel website, at <http://e-channel-login.ca/main/e-channel-organizations/index.html?default=true>. Simply click on "Public Recordings" where you will find the sessions as "OALCF Spring Implementation Training – Pt One and Pt Two".

CLO developed an online listing of recommended resources (based of the OALCF Materials Lists) to enhance awareness and ease of access of some of the resources that can be used with the OALCF. This list is available at www.delicious.com/stacks/communitylitont

CLO also summarized the content of the Spring OALCF Training in a summary guide available on CLO's website at www.nald.ca/clo/resource/training_guide_spring_2011.pdf.

As part of this project, CLO facilitated an online OALCF resource sharing forum in the late winter of 2012 to further engage practitioners and to increase participant's knowledge of resources being used successfully with the OALCF. A list of resources discussed during this session is available on CLO's website, at www.nald.ca/clo/resource/pdfs/oalcf_resource_list2012.pdf

This project commenced in April 2011 and was completed in March 2012.



Fall 2011 Implementation Training Development Project

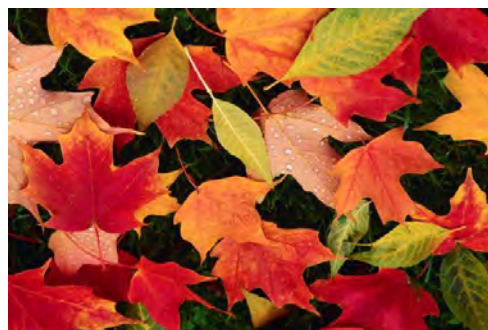
Community Literacy of Ontario developed a train-the-trainer package to facilitate the delivery of a second round of Ontario Adult Literacy Curriculum Framework implementation training sessions by Ontario's stream and sector support organizations in the fall of 2011.

The development of content for this training introduced practitioners to the additional tools, resources and concepts available on the OALCF eopg.ca website (goal path descriptions, determining learner supports, determining service coordination, using the Learner Plan template, milestone tasks, culminating tasks).

CLO delivered the train-the-trainer package to stream and sector trainers from CSC, CESBA, ONLC, DLI and COFA in the fall of 2011. The stream and sector trainers indicated that they were happy with the format of the training package and that CLO was available to provide additional support if it was required.

As a wrap-up activity for this project, CLO conducted key informant interviews with 20 community-based literacy agencies in the winter of 2011/12 to determine how the Ontario Adult Literacy Curriculum Framework was actually being implemented at the program level. CLO compiled this information in a report detailing challenges and successes and submitted it with the closing project report to MTCU.

This project was funded by the Ministry of Training, Colleges and Universities. It started in April 2011 and was completed in March 2012.



Fall 2011 Implementation Training Delivery Project

Community Literacy of Ontario delivered fall Ontario Adult Literacy Curriculum Framework implementation training to community-based practitioners in November 2011 to introduce the new OALCF tools and resources that were developed after the delivery of the Spring 2011 OALCF Implementation Training. CLO delivered the fall OALCF training to 150 participants from 86 community-based programs.

Information on how to access a recorded training session on Centra is available on CLO's website at www.nald.ca/clo/oalcf.htm#sec2.

CLO also delivered this training to regional literacy network and support organization staff. There were representatives from 15 regional literacy networks, Laubach Literacy Ontario, the College Sector Committee for Adult Upgrading, the Ontario Association of Adult and Continuing Education School Board Administrators, la Coalition ontarienne de formation des adultes, the Ontario Native Literacy Coalition, Deaf Literacy Initiative, AlphaPlus and the Ontario Literacy Coalition at the training session on November 10, 2011. This full day training was delivered to 23 participants.

As part of this project, CLO developed a fall training summary guide that is available on CLO's website at www.nald.ca/clo/resource/training_guide_fall_2011.pdf

CLO facilitated an online Implementation Forum in the late winter 2012 to allow participants to share how the OALCF is being implemented in their programs. The information from this session was shared with MTCU as part of the final project report.

CLO also captured and synthesized the spring and fall implementation training as a series of seven online videos that are available at www.nald.ca/clo/videos/oalcf_ksdf_online_training_videos.htm

This project was funded by the Ministry of Training, Colleges and Universities. It started in April 2011 and finished in March 2012.

Milestones Online Training Project

Community Literacy of Ontario was funded by the Ministry of Training, Colleges and Universities to develop a webinar for Literacy and Basic Skills agencies to overview the topic of assessment and the Ontario Adult Literacy Curriculum Framework. The significant amount of content associated with assessment and the OALCF dictated that CLO develop the webinar as two separate training sessions.

Webinar 1: An Overview of the OALCF and Assessment

Community Literacy of Ontario delivered "An Overview of the OALCF and Assessment" on March 21 and again on March 22, 2012. This two-hour live webinar was attended by 95 literacy practitioners in total, representing community-based, college, school board and Native Literacy and Basic Skills (LBS) programs. This webinar is being shared as a free online training at <https://vimeo.com/39025327>.

Webinar 2: The OALCF: Exploring Assessment Tools and Developing an Assessment Strategy

Community Literacy of Ontario delivered and recorded "The OALCF: Exploring Assessment Tools and Developing an Assessment Strategy" on March 27 and again on March 28, 2012. This two-hour live webinar was attended by 98 literacy practitioners in total, representing community-based, college, school board and Native Literacy and Basic Skills (LBS) programs. This free online training webinar can be accessed at <https://vimeo.com/39350856>.

CLO shared the links to the recorded webinars with all of the LBS support organizations to allow ongoing access to the literacy field.

CLO also shared the draft and final version of slide decks and scripts with la Coalition ontarienne de formation des adultes and Deaf Literacy Initiative to support their development of training for these two sectors.

This project started in April 2011 and finished in March 2012.

Partnership Project #1

Community Literacy of Ontario and Literacy Link South Central (LLSC) are delighted to announce that there is a brand new training module on Literacy Basics: **SUCCESSION PLANNING**.

In 2010, LLSC created a highly regarded *Succession Planning Toolkit* (www.llsc.on.ca/about-us/resources). In 2011, LLSC received funding from MTCU for a project called “*Succession Planning – For the Future*”. Part of this project entailed working in partnership with CLO to create an online succession planning self-study training module on Literacy Basics.

The module includes a variety of tools, including an agency succession planning needs assessment, a succession planning policy template, a critical knowledge job diary template, an emergency succession folder checklist, LBS key publications list, and many other helpful resources and tools.

The Succession Planning module is available at: www.nald.ca/literacybasics/succession/intro/01.htm

Partnership Project #2

In 2011-2012, Kingston Literacy & Skills hosted a project called “***Paving the Way to Lasting Employment***”. CLO was asked to serve on the advisory group of this valuable project.

The ***Paving the Way to Lasting Employment*** created 12 interactive training videos and an accompanying manual dealing with three of the essential skills in the workplace.

This project was funded principally by the Office of Literacy and Essential Skills and involved conducting research into current employment issues for small businesses, creating easy-to-use links to the HRSDC site, and producing 12 videos and a manual.

The manual and online videos can be accessed at: www.klandskills.ca/proj/PavingTheWay.pdf.

Congratulations to Kingston Literacy and Skills on creating this valuable resource!

AGM 2011

On November 7, 2011, practitioners from 35 community-based literacy agencies received **Ontario Adult Literacy Curriculum Framework Implementation Training** from CLO. On November 9th practitioners from an additional 35 community-based agencies received the OALCF training.

On November 8, 2011, 55 agencies joined us for our AGM, table group discussions, a resource fair, and a workshop on “***Using the OALCF with Learners with Independence Goals***”. Members heard the report from CLO’s chair, overviewed CLO activities, reviewed the financial statements, and elected the new board of directors. We were pleased to have Barb Simmons, Director of the Service Delivery Branch for the Employment and Training Division of MTCU, provide us with an **Update on Literacy and Basic Skills**.

At the directors meeting after the AGM, CLO board members elected the following Executive:

- Chair – Barbara McFater
- Vice-Chair – Elizabeth Debergh
- Secretary – Marsha Roadhouse
- Treasurer – Lynne Zuliani

AGM 2012

Community Literacy of Ontario will hold its 2012 Annual General Meeting on **Friday, November 9, 2012** at the Delta Chelsea Hotel in Toronto.



In addition to the AGM, networking opportunities and our traditional literacy roundtables, CLO will deliver a workshop on risk management.

CLO’s audited financial statements are available to our members upon request. They will also be available at our AGM.

Organizational Members

- Action Read Community Literacy Centre (Guelph)
- Adult Language and Learning (Chatham)
- Adult Learning & Training Centre (Smith Falls)
- Adult Learning Centre (Owen Sound)
- Alexandra Park Neighbourhood Learning Centre (Toronto)
- Alternative Learning Styles & Outlooks (Ottawa)
- Atikokan Literacy Inc.; Reading Plus
- Barrie Literacy Council
- Blind River Learning Centre
- Brant Skills Centre
- Bruce Peninsula Adult Learning Centre
- Centre for Community Learning & Development(Toronto)
- Community Learning Alternatives – Trenton and Belleville
- Davenport Perth Neighbourhood Centre (Toronto)
- Dryden Literacy Association
- East Parry Sound Literacy Council
- East York Learning Experience (Toronto)
- Elliot Lake Learning Centre
- Espanola Learning Centre
- Frontier College – Beat the Street (Toronto)
- Georgian Literacy (Collingwood)
- Haldimand-Norfolk Literacy Council
- Hamilton Literacy Council
- Iroquois Falls Adult Learning Centre–Cochrane and Iroquois
- John Howard Society of Durham Region
- John Howard Society – Outreach Literacy (Haliburton)
- John Howard Society –Ottawa Literacy
- Kingston Literacy & Skills–Kingston and Napanee
- Labour Education Centre (Toronto)
- Lake of the Woods Adult Learning Line (Kenora)
- Lakeshore Area Multi-Service Project Inc.
- LAWN Adult Learning Centre (Sturgeon Falls)
- Le Centre Alpha River Nord (Elliot Lake)
- Learning Centre for Georgina (Keswick)
- Literacy Council of Durham Region
- Literacy Council of Niagara West
- Literacy Council of South Temiskaming
- Literacy Council York-Simcoe
- Literacy Council York South
- Literacy London
- Literacy North Halton
- Literacy Plus (Renfrew County)
- Literacy Society of South Muskoka
- Massey Learning Centre
- Midland Area Reading Council
- Next Step: Literacy Council of South Simcoe
- Niagara Regional Literacy Council
- North Algoma Literacy Coalition-Focus on Learning
- North Bay Literacy Council
- North Channel Literacy Council
- Northern Connections Adult Learning Centres (Sharbot Lake and Northbrook)
- Northumberland READ Centre (Cobourg)
- Oakville Literacy Council
- Organization for Literacy in Lambton
- Orillia & District Literacy Council
- Parkdale Project Read (Toronto)
- Peel Adult Learning Centre
- People, Words & Change (Ottawa)
- Port Cares Educational Resource Centre (Port Colborne)
- Prince Edward Learning Centre (Picton)
- Program Read (Sault Ste Marie)
- PTP - Adult Learning & Employment Programs (Toronto)
- Red Lake District Adult Learning Centre (Red Lake/Ear Falls)
- St. Christopher House (Toronto)
- St. George's Adult Literacy Program (Toronto)

- St. Mary's Adult Learning Program
- Saugeen Shores Adult Learning Centre (Port Elgin)
- Schreiber Terrace Bay Adult Learning Association
- Skills for Employment, Life & Family (Mississauga)
- South Essex Community Council (Leamington)
- South Grey Adult Learning Centre (Markdale)
- Street Haven Learning Centre (Toronto)
- Sudbury Vocational Resource Centre
- Superior North Literacy (Nipigon)
- The Adult Literacy Council of Greater Fort Erie
- The Literacy Council of Burlington
- The Literacy Group of Waterloo Region
- Thunder Bay Literacy Group
- Tillsonburg & District Multi-Service Centre
- Timmins Learning Centre
- Toronto Public Library—Adult Literacy
- Trent Valley Literacy Association (Peterborough)
- Tri-County Literacy Council (Cornwall)
- Unemployed Help Centre of Windsor (S.T.A.R.T.)
- Valley Adult Learning Centre (Fort Frances)
- Walkerton and Area Adult Learning Centre
- Wellington County Learning Centre
- West Parry Sound for Adult Learning (Sound Learning Ctr.)
- Windsor Public Library—Adult Literacy
- YMCA Career Development & Learning Centre (Burlington)
- YMCA Literacy Services (Huntsville)
- YMCA of Greater Toronto, Learning Opportunities Program
- YWCA of St. Thomas-Elgin

Associate Members

- Aamjiwnaang Literacy & Basic Skills Program
- ABC Life Literacy Canada
- AlphaPlus Centre
- C.E.S.B.A.
- Canadian Literacy and Learning Network
- Deaf Literacy Initiative
- E-Channel Contact North
- Essential Skills Ontario
- Fanshawe College
- Ken Das Win Literacy Program
- Laubach Literacy Ontario
- LBS College Sector Committee
- Literacy Link Eastern Ontario
- Literacy Link Niagara
- Literacy Link South Central
- Literacy Network Northeast
- Literacy Northwest
- Literacy Ontario Central South
- Manitouwadge Learning Centre
- Metro Toronto Movement for Literacy
- Niin Sakaan Literacy-Indian Friendship Centre
- NokeeKwe Native Education Centre
- Ontario Community Support Association, Capacity Builders
- Ontario Native Literacy Coalition
- Ottawa Community Coalition for Literacy
- Peel-Halton-Dufferin Adult Learning Centre
- Project READ Literacy Network
- QUILL Learning Network
- Saugeen Enjikendasswiing Zhaang
- Simcoe-Muskoka Literacy Network
- Sioux-Hudson Literacy Council
- St. Clair Catholic District School Board
- St. Nicholas Adult School
- The Mid-North Network for Adult Learning
- Tri-County Literacy Network
- Western Quebec Literacy Council